



<i>Policy & Procedure:</i>	02B-02 CONFLICT OF INTEREST		
<i>Performed by:</i>	All staff		
<i>Approved by:</i>	Senior Leadership		
<i>Date Approved:</i>	Spetember 28, 2016	<i>Date Reviewed:</i>	
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PURPOSE: Hospice Care Ottawa continually strives to protect our business interests from real or potential conflicts of interest, and has adopted this policy to outline procedures for avoiding and reporting various situations where a conflict of interest may arise.

BACKGROUND:

POLICY: Employees cannot participate in an activity that puts them in a conflict of interest situation. Such an activity may be paid or unpaid, and it may involve the provision of professional or other services.

GUIDELINES:

The Transaction of Business

Employees should avoid:

- Any interest, investment or association that creates a conflict of interest or that interferes with their ability to perform their duties with Hospice Care Ottawa; and
- The creation of any personal direct or indirect interest or relationship with any company that competes with or provides products and/or services to Hospice Care Ottawa.

Additionally, where a situation arises where an employee is required to conduct business or provide services to a family member, or associate, this may create a real or perceived conflict of interest for both the company and the employee in question.

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Where our resources (including property, equipment and personnel) are used for unapproved purposes, they may create a negative impact on our business, and the community perception of the company. Hospice Care Ottawa strictly prohibit the use of personnel (including volunteers) and/or equipment for non-company business, as their use may be improper, illegal or create a conflict of interest.

If any employee has reason to believe that a conflict of interest has occurred or is possible, it is their duty to report it to management.

Outside Employment

Hospice Care Ottawa generally allows outside employment where:

- The secondary employment causes no adverse effects on the employee's performance of job duties with us;
- The secondary work is performed after the employee's regularly scheduled working hours with us; and
- There is no conflict of interest.

Any employee that wishes to work part-time, or for any amount of time after their regularly scheduled work hours with us should discuss the matter with his/her Manager prior to accepting the secondary employment. The employee may be required to disclose information pertaining to the proposed secondary employment to allow a full review. The review will simply ensure that there is no conflict of interest.

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Situations where a Hospice Care Ottawa employee is required to conduct business or provide services to a family member or associate may create a real or perceived conflict of interest for both the company and the employee in question. As such, Hospice Care Ottawa requires any employee who feels he/she may have a conflict of interest to immediately notify his/her Manager for relief.

If any Hospice Care Ottawa employee has reason to believe that a conflict of interest has occurred or is possible, it is his/her duty to report it to management. Hospice Care Ottawa strictly prohibits any retaliation for fulfilling this obligation.

It is recommended for the health and safety of our employees, that employees have eight (8) consecutive hours of time for rest/sleep prior to reporting for their regularly scheduled work at Hospice Care Ottawa.

Use of Personnel and/or Equipment for Non-Business Purposes

- Hospice Care Ottawa strictly prohibits the use of personnel (including volunteer staff) and/or equipment for non-company business, as their use may be improper, illegal or create a conflict of interest.
- Where Hospice Care Ottawa resources (including property, equipment and personnel) are used for unapproved purposes, they may create a negative impact on our business, and the community perception of the organization.

Conflict of Interest in Hiring Practices

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Family Members:

- Hospice Care Ottawa shall accept applications from, and consider a member of an employee's immediate family for employment if the candidate has all the requisite qualifications.
- An immediate family member shall not be considered for employment if by doing so, it might create a direct or indirect managerial/subordinate relationship with the family member, or if his/her employment could create a conflict of interest either real or imagined.
- For the purposes of this policy, immediate family members shall be defined as: Wife, Husband, Mother, Father, Brother, Sister, Son, Daughter, or any In-Laws.

Employee Relationships:

- Hospice Care Ottawa employees involved in romantic relationships, or that become married or live in the same household shall not be perceived as presenting a conflict of interest, provided that there is neither a direct or indirect managerial/subordinate relationship between the employees, or a conflict of interest, real or perceived, created as a result of the relationship.
- In the event that either a managerial/subordinate, or conflict of interest issue arises, Hospice Care Ottawa will work with the employees to accommodate them in a reasonable fashion. Possible resolutions resulting from a conflict of interest may require one of the employees to transfer to another department or position within the company. If this is not possible, one of the employees may be required to resign.

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Reporting a Conflict of Interest

Employees

Employees who believe they have witnessed a conflict of interest, or where they reasonably believe that they may be engaged in any activity which could present a conflict of interest. Hospice Care Ottawa must be made aware of all conflicts of interest in order to take the appropriate action. Employees are obligated to report any conflict of interest to their immediate supervisor, manager or Human Resources.

Supervisors & Managers

Supervisors and managers are directed to take all appropriate steps to prevent and stop conflicts of interest in their areas of responsibility. Any supervisor or manager who is subject to, witnesses, or is given written or verbal complaints of conflict of interest shall work to minimize or eliminate the issue at hand. In the event that this is not possible with the available resources, the supervisor / manager is required to report the conflict of interest to Human Resources.

Investigation

Hospice Care Ottawa seeks to resolve claims of conflicts of interest as expediently as possible. Investigations shall be conducted and the appropriate actions taken no longer than (X) days following the filing of a complaint.

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In all cases, the (Insert Title of Authority) shall retain the findings report for (Insert Timeframe) or for as long as any administrative or legal action arising out of the complaint is pending.

Assurance Against Retaliation

This policy encourages employees to report any conflict of interest encountered in their employment at Hospice Care Ottawa. Retaliation against the Complainant is strictly prohibited and will result in appropriate disciplinary action. Retaliation by the Respondent, or anyone acting on behalf of the Respondent, against any witness providing information about a conflict of interest report, is also strictly prohibited. Acts of retaliation include (but are not limited to) interference, coercion, threats, and restraint.

This policy will not be used to bring fraudulent or malicious complaints against employees. Any complaint made in bad faith, if demonstrated as being such through convincing evidence, will result in disciplinary action being taken against the individual lodging the fraudulent or malicious complaint.



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Acknowledgment and Agreement

I, (Employee Name), acknowledge that I have read and understand the Conflict of Interest Policy of Hospice Care Ottawa. Further, I agree to adhere to this policy and will ensure that employees working under my direction adhere to this policy. I understand that if I violate the rules/procedures outlined in this policy, I may face disciplinary action, up to and including termination of employment.

Name: _____

Signature: _____

Date: _____

Witness: _____